



**APPENDIX A - UTILITY SERVICE CHARGES AND PRICES**

**Late Fee**

Late Fees of 1.5% or \$5.00 (whichever is greater) will apply to past due balances of \$30.00 or greater.  
(Resolution No. 1218)

**Account Collection Charge** (Resolution No. 1828) .....\$10.00

**Move In/Move Out/Transfer**

Next business day or with communicating smart meter ..... No Charge  
Same business day, per trip (Resolution No. 1828) .....\$65.00

**Suspension and Restoration of Service (per trip)**

Suspension of service with communicating smart meter..... No charge  
Suspension during business hours (Resolution No. 1828) .....\$40.00  
Suspension of service at source due to lack of access\* .....\$200.00

Restoration request with communicating smart meter..... No charge  
Restoration request during business hours (Resolution No. 1828)..... \$25.00  
Restoration request after business hours, per trip (Resolution No. 1828)..... \$160.00

\*For services which are suspended at the source, restoration is offered until 3:00 PM, Monday through Friday, excluding EWEB-observed holidays.

**Return Payment (NSF) Charge**.....\$25.00

**Tampering Charge** .....\$500.00

**Account Processing Charge** .....\$20.00  
(Resolution No. 1221)

**Lack of Access Charge**.....\$50.00

**Overhead Charges**

Computed at the rate of 28% of Actual Costs (See definitions, Appendix G-Glossary)  
(Resolution No. 1221)

**Meter Test at Customer Request** (Resolution No. 1828) .....\$125.00

Cost for Customer Requested Meter Test (per Meter, per request)



Only charged if meter is found to be functioning correctly

**Property Management Activity Fee Schedule**

(Resolution No. 1532)

Revocable Permit (One-Time) Administrative costs for setup & recording with County .....	\$400.00
Revocable Permit (As Needed) Operational costs for inspections and/or standby .....	\$225.00
Revocable Entry Permit (One-Time) Administrative costs for setup and tracking .....	\$345.00
Revocable Entry Permit (As Needed) Operational costs for inspections and/or standby .....	\$225.00
Revocable Encroachment Permit (One-Time) Admin costs for setup, survey/mapping encroachment, and recording with County .....	\$940.00
Revocable Encroachment Permit (Annual) Permit renewal fee including encroachment inspection.....	\$335.00
Revocable Encroachment Permit (One-Time) Administrative costs associated with termination for permit (vacation process) .....	\$390.00

**REVISION HISTORY**

<b>Version</b>	<b>Section Revised / Description</b>	<b>Resolution No.</b>	<b>Approved</b>	<b>Effective</b>
1	Moved Utility Services Charges and Prices from Customer Service Policy – All Utilities to Customer Service Policy, Appendix A	No. 1816	06/05/18	06/06/18
2	Updated fees as indicated by Resolution No. 1828	No. 1828	12/04/18	02/01/19
3	Replaced “deployed” with “communicating” in three instances.	No. 2109	03/02/21	03/02/21