



Customer Solutions Residential Program Application

Please select the programs for which you are applying:

Rebate -OR- Loan* -OR- Grant**

- Ductless Heat Pump
- Ducted Heat Pump
- Windows
- Insulation
- Heat Pump Water Heater

Loan* Only:

- Backup Power
- Water Line
- Septic Service/Repair
- Electric Upgrade/Repair

Rebate Only:

- Septic Pumping
- New Construction
- EV Charger
- Packaged Terminal Heat Pump (multifamily **only**)

Grant Only:**

- Income Eligible
Leak Repair
- Income Eligible
Electric Repair

*If Applying for a Loan, be sure to complete a separate loan application as well. See program pages on www.eweb.org for specific loan limits.

Loan application processing may take up to 30 days. Please wait to receive EWEB notification of loan approval before proceeding with your project.

**Grants are only available to those who qualify. Please visit www.eweb.org/assistance to review income guidelines.

SECTION 1	Customer information		
EWEB Customer Name		Service Address	
Email Address (EWEB will not solicit or share with any third party)		Cell Phone #	Home/Secondary Phone #
Mailing Address (if different than above)			
Do you think you might qualify for Income-Based Assistance? <input type="checkbox"/> Yes <input type="checkbox"/> No (Visit www.eweb.org/assistance for more info)			
SECTION 2	Home information		
Primary home heating: <input type="checkbox"/> Stove <input type="checkbox"/> Ducted Heat Pump <input type="checkbox"/> Ductless Heat Pump <input type="checkbox"/> Furnace <input type="checkbox"/> Zonal (baseboard/ceiling/wall) <input type="checkbox"/> Other: _____			
Primary heating fuel used in the home: <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Propane <input type="checkbox"/> Wood/Pellet <input type="checkbox"/> Oil			
Type of home: <input type="checkbox"/> Detached Single Family <input type="checkbox"/> Manufactured Condo/Townhouse/Plex: <input type="checkbox"/> 2, 3 or 4 units per building <input type="checkbox"/> 5+ units per building			
Is this a rental property? <input type="checkbox"/> Yes <input type="checkbox"/> No (A W9 Form is required for installations in rental properties)			
Tenant Name		Tenant Phone	Cell Phone? <input type="checkbox"/> Yes <input type="checkbox"/> No
SECTION 3	Customer payment designation		
You may elect to have EWEB payment sent directly to you <u>or</u> your contractor (restrictions may apply). Please select one of the following:			
<input type="checkbox"/> Send payment to MYSELF		<input type="checkbox"/> Send payment to CONTRACTOR	
Income-based assistance grants are paid to CONTRACTOR.			
Contractor		Phone	Email address



Customer Solutions

Septic Information and Certification form

This form must be accompanied by a program application, copy of invoice and property site sketch

Customer information	
Name	Site Address (Street, City, State, Zip)

Septic System Information – To be completed by Contractor			
		Septic tank volume:	gallons
Tank appears to be free from defects, leaking and signs of deterioration <input type="checkbox"/> Yes <input type="checkbox"/> No		Septic tank baffles are intact <input type="checkbox"/> Yes <input type="checkbox"/> No	Scum Layer (inches) Sludge Layer (inches)
Is there a county record for the septic system Yes No		Date Septic System installed: (mm/yyyy) <input type="checkbox"/> No record	
Septic tank material: <input type="checkbox"/> Concrete <input type="checkbox"/> Steel <input type="checkbox"/> Plastic <input type="checkbox"/> Fiberglass <input type="checkbox"/> Unknown <input type="checkbox"/> Other (explain):		Absorption area appears to be free from roads, vehicular traffic, structures, livestock, deep-rooted plants, and surface water runoff: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Septic Contractor Business Name		Phone	Email address CCB#
Date of Inspection	Person Performing Inspection		Phone
Recommendations for repairs / additional comments:			
<p>As the Septic Contractor, I hereby certify, by my signature, that I meet all of the qualifications required to perform onsite wastewater system evaluations in the state of Oregon pursuant to OAR 340-071-0155. I acknowledge that this form is not intended to constitute or substitute any documentation required by the Department of Environmental Quality, nor shall any elements of this application act as replacement or supplement for Oregon DEQ qualifications.</p> <p>I have also attached the following required documents: Copy of invoice, and property site sketch or drawing (to scale) indicating location of septic tank, disposal trenches, property lines, easements, existing structures, driveways and water supply (water lines & wells),. See page 2.</p>			
Contractor Name (Print)		Signature	Date

Property site sketch must be completed – see next page

Provide a property site sketch or plan the space below

Show the actual or best estimate measurements of components that were confirmed during this evaluation; septic tank, existing structures, driveways, and water supply (water lines and wells) as well as each of the following, if known: soil absorption system, property lines, easements. **Draw to scale and indicate the direction north.**

